



Michael Newman

Candidate for *Project Manager*, Villages of Brookmont HOA

I would like to be considered for the project manager position with Villages of Brookmont. I've been the committee lead for the Technology Tech area for the past year and am ready to step into a project manager position.

As a recently retired IT and operations leader with more than 30 years of managerial and project management experience, I bring a proven ability to plan, organize, and deliver complex initiatives with precision and accountability. Throughout my career, I've built a reputation as an ambitious, self-motivated professional with strong technical expertise, strategic thinking, and a commitment to improving systems, processes, and overall organizational performance.

I have successfully led large-scale projects—including a \$750,000 site-wide infrastructure upgrade and a physical-to-virtual server migration that retired over fifteen servers and saved more than \$150,000 in operating costs. My background includes conducting current-state assessments, prioritizing high-impact initiatives, and ensuring all work aligns with established standards and best practices. I've also overseen internal controls assessments, strengthened business continuity and information security, and managed external audits for ISO 27001, WLA, SOC-1, and SSCA compliance.

Known for fostering collaboration and improving service responsiveness, I transformed IT support operations to achieve a 97% customer satisfaction rating. I consistently maintained 99.99% system uptime through disciplined monitoring and proactive issue resolution, and I organized technical functions around strong partnerships to better support organizational goals.

As a project manager for our HOA, I aim to bring the same level of structure, transparency, and efficiency, ensuring projects are well-planned, cost-effective, and completed with the best interests of our community in mind.